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09/11/2001

LISA JEFFERSON, GTE Airphone Customer Service Representative, 2809 Butterfield Road, Oak Brook, Illinois, work phone number [redacted] was interviewed telephonically [redacted] at her residence, [redacted], Illinois, 60429. After being advised of the agent's identity and the nature of the interview, JEFFERSON provided the following information:

JEFFERSON received a phone call at approximately 8:45 a.m. Central time, September 11, 2001 from an individual aboard a commercial airliner. The caller identified himself as TODD BEAMER of Cranberry, New Jersey, a passenger aboard United Airlines (UAL) Flight 93 to San Francisco, departing at 8:00 a.m. Eastern time and landing 11:14 a.m. Pacific time. BEAMER called to state that the airplane was about to be hijacked. He stated that three individuals, two wielding knives, the third with a bomb strapped to his waist with a red belt, were preparing to take control of the flight.

JEFFERSON estimated that she spoke to BEAMER for seven minutes before the two highjackers armed with knives entered the cockpit, securing the door behind them. The third highjacker with the bomb remained in the main cabin with the passengers after closing the privacy curtain between First Class and Economy Class. BEAMER stated that after a short period, the aircraft maneuvered erratically and continued to do so. He stated that the aircraft was turning around. JEFFERSON noted that the call had an unusually low amount of background noise.

JEFFERSON continued her conversation with BEAMER for another eight minutes. During this time she could hear screams, prayers, exclamations, and talk of subduing the highjackers. At no time did she hear any discernable language other than English. At approximately 9:00 a.m. Central time, BEAMER said that the passengers were about to attack the highjackers.

09/11/2001

Chicago, Illinois

(telephonically)

265D-NY-280350

09/11/2001

SA [redacted]

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265D-NY-280350

Lisa Jefferson

09/11/2001

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Her last exchange with BEAMER, in which he asked JEFFERSON to call his pregnant wife, Lisa, [REDACTED] to tell them that he loved them, occurred at 9:00 a.m. Central time. Next, JEFFERSON heard another passenger give the go-ahead to make their move. After that point, she heard nothing. She kept the connection open for another twenty minutes without hearing anything, at which time she disconnected the call. During the call, tracking equipment indicated that the call was being serviced by a Pittsburgh transceiver, indicating that the aircraft was in that service area.

Approximately five minutes later, JEFFERSON received a call from [REDACTED] of Verizon Quality Control for residential service. [REDACTED] indicated that a passenger, JEREMY LNU, aboard UAL 93 was currently phoning his in-laws via an airphone. The in-laws contacted Verizon while remaining in contact with JEREMY. For some reason, Verizon contacted GTE Airphone during this call with JEREMY's in-laws. JEFFERSON could not hear JEREMY via this chain of calls. JEFFERSON received information second hand about the conversation between JEREMY and his in-laws via the Verizon employee. JEFFERSON estimates that this call came at 9:30 a.m. Central time. Conversation with Verizon continued until approximately 9:43 a.m. at which time the connection with the airphone ended.