Lori Lynn Keyton, Secretary, Department of Justice (DOJ), Washington, D.C., telephone number was contacted telephonically at her residence through the DOJ Command Center at (202) 514-5000. After being advised of the identity of the interviewing agent and the nature of the interview, Keyton provided the following information:

Keyton was working in Ted Olson's Office this morning. She is regularly called there to cover the telephones. At approximately 9:00am, she received a series of approximately six (6) to eight (8) collect telephone calls. Each of the calls was an automated collect call. There was a recording advising of the collect call and requesting she hold for an operator. A short time later another recording stated that all operators were busy, please hang up and try your call later.

Keyton then received a collect call from a live operator. The operator advised that there was an emergency collect call from Barbara Olsen for Ted Olsen. Keyton advised that she would accept the call. Barbara Olsen was put through and sounded hysterical. Barbara Olsen said, "Can you tell Ted..." Keyton cut her off and said, "I'll put him on the line."

There was a second telephone call a few to five (5) minutes later. This time Barbara Olsen was on the line when she answered. She called direct. It was not a collect call. Barbara Olsen said, "It's Barbara." Keyton said, "he's on the phone with the command center, I'll put you through."

Keyton advised that there is no caller identification feature on the phone she was using. Keyton didn't know if Barbara Olson was calling from the phone on the plane or from her cell phone.

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Investigation on 9/11/01 at Washington, D.C. (telephonically)

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