

265D-NY-280350-SF  
CS/mly

ALL INFORMATION CONTAINED  
HEREIN IS UNCLASSIFIED  
DATE 12-14-2006 BY 60324 AUC/BAU/CPB/YMW

This pertains to lead control number SF 157.

The following investigation was conducted by Special Agent (SA) [redacted] on September 14, 2001:

AT SAN FRANCISCO, CALIFORNIA

SA [redacted] telephoned [redacted] [redacted] to determine if he had decided to allow the Federal Bureau of Investigation (FBI) to record [redacted] (LAUREN GRANDCOLAS) message on his answering machine, which occurred on September 11, 2001, while she traveled on American Airlines Flight 93 from Newark to San Francisco. The person that answered the telephone was [redacted]. According to [redacted] he did not want to speak to the FBI. SA [redacted] advised [redacted] about the reason why he was calling. [redacted] took SA [redacted] telephone number and promised a return call.

Shortly thereafter, SA [redacted] received a telephone call from [redacted] LAUREN GRANDCOLAS.

[redacted] mentioned that because [redacted] messages were so personal to her family [redacted] decided they did not want the FBI to record the message because it could possibly be released to the public if the case went to trial.

SA [redacted] mentioned to [redacted] that a San Francisco Chronicle news column written on September 12, 2001, indicated that JACK GRANDCOLAS told reporters that his wife's message on the answering machine was as follows: "We have been hijacked, they are being kind. I love you." [redacted] in the recent days since LAUREN was killed in the airline accident, reporters had been [redacted]

[redacted] comment. The press became so intrusive that the police had to be called. Therefore, [redacted] a press release concerning LAUREN, which JACK read to the press on September 12, 2001. [redacted] press release there was no mention that LAUREN stated in her message, "We have been hijacked." [redacted] on the answering machine message, LAUREN did not mention anything about a hijacking, therefore, the reporter's story was inaccurate. The

newspaper article is attached to this insert.